

# Time for a C.H.A.T.

Assess chapter strength with the  
**Chapter  
Health  
Assessment  
Tool**



## How Healthy Is Your Chapter?

- ✿ Please complete this Chapter Health Assessment Tool (CHAT) annually, comparing each year's results for progress.
- ✿ Celebrate your chapter's strengths and determine to work on potential health issues. Awareness leads to action and action leads to success.
- ✿ Remember, this survey does not include two of the most essential attributes of a vibrant P.E.O. chapter: commitment to self-improvement and the strength of sisterly bonds. While these two vital qualities cannot be measured, they are the attributes that set P.E.O. apart from other organizations.

## CHAT Notes



- ☆ 1 No new initiates over several years is an indicator of future chapter health problems. Too many initiates in one year may make nurturing and assimilation a challenge.
- ☆ 2 Having few hands to do the chapter's work may place a strain on the chapter. On the other hand, a chapter may become too large for members to feel needed and to effectively maintain that warm, loving connection between all members.
- ☆ 3 A steep or steady drop in average attendance signifies decreasing involvement in chapter life that may be a precursor to other problems.
- ☆ 4 It is proven that chapters enjoy better health when multiple decades are represented in the chapter's age range.
- ☆ 5 Healthy chapters share the workload and pass the jobs around so it's not the same people exchanging offices.
- ☆ 6 Total chapter donations divided by number of active sisters.
- ☆ 7 Chapters involved in finding worthy women for our philanthropies fare better than those not involved.

<b>CHAT Instructions:</b> <i>For each line, highlight the box that most represents your chapter's current dynamics.</i>	<b>Congratulations</b>	<b>Great Job</b>	<b>Maintaining</b>	<b>Caution</b>	<b>At Risk</b>
Membership trend over the past five years	Steady increase	Some increase	Stable	Some decrease	Steady decrease
Date of most recent initiation <sup>1</sup>	Current P.E.O. year		1 year ago	2 years ago	3 or more years ago
Number of initiations in most recent P.E.O. year (March 1 – Feb 28) <sup>1</sup>	3	2	1	4 or more	0
Number of reinstatements and transfers	1-2 in current year		1-2 in last two-three P.E.O. years		Zero in last eight P.E.O. years
Number of newly inactive members (on March 1 this year)	0		1	2-3	4 or more
Number of active resident members <sup>2</sup>	30-45		21-29 or 46-59	15-20 or 60-70	Fewer than 15 or More than 70
Average attendance over the past five years <sup>3</sup>	Steady increase	Some increase	Stable	Some decrease	Steady decrease
Age range of members <sup>4</sup>	More than 5 decades	5 decades (ages 20s-60s or 30s-70s) 4 decades (ages 20s-50s or 30s-60s)	5 decades (ages 40s-80s) 4 decades (ages 40s-70s) 3 decades (ages 40s-60s)	5 decades (ages 60s-90s) 4 decades (ages 50s-80s) 3 decades (ages 50s-70s)	4 decades (ages 60s-90s) 3 decades (ages 60s-80s) Fewer than 3 decades
Number of years current president has served as president <sup>5</sup>	1-2			3-4	5 or more
Difficulty in getting officers <sup>5</sup>	No difficulty	A little	Wasn't easy	Difficult	Very difficult
Average length of business meetings	Less than 45 minutes		45-60 minutes		More than 60 minutes
Per active member giving to the International and state philanthropies over the past three years <sup>6</sup>	Steady increase	Some increase	Stable	Some decrease	Steady decrease
Number of applicants sponsored for International and state philanthropies over the past three years <sup>7</sup>	4 or more	3	2	1	0
Summary: If your chapter scores are predominantly...  1, 2, 3, 4, 5, 6, 7 See back page for explanatory notes.	You have an amazing chapter! Keep up the good work.	You may have some areas that deserve some attention; however, your chapter is generally in very good health.	Your chapter is OK right now, but you need to be vigilant. Establish some goals to help increase your vitality.	Your chapter has some challenges that should be addressed before they become difficult to correct. Consider conducting a membership survey and scheduling a family meeting. Contact your state organizer for ideas and resources.	Contact your state officers for assistance.